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## BIB DATA SHEET

CONFIRMATION NO. 2032

SERIAL NUMBER	FILING or 371(c) DATE	CLASS	GROUP ART UNIT	ATTORNEY DOCKET NO.
10/699,264	10/30/2003 RULE	379	2614	200309365-1

**APPLICANTS**  
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**\*\* CONTINUING DATA \*\*\*\*\***

**\*\* FOREIGN APPLICATIONS \*\*\*\*\***

**\*\* IF REQUIRED, FOREIGN FILING LICENSE GRANTED \*\***  
 01/30/2004

Foreign Priority claimed 35 USC 119(a-d) conditions met Verified and Acknowledged	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No /JOSEPH T PHAN/ Examiner's Signature	<input type="checkbox"/> Met after Allowance Initials	STATE OR COUNTRY SPAIN	SHEETS DRAWINGS 4	TOTAL CLAIMS 22	INDEPENDENT CLAIMS 8
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**TITLE**  
 System and method for call center dialog management

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